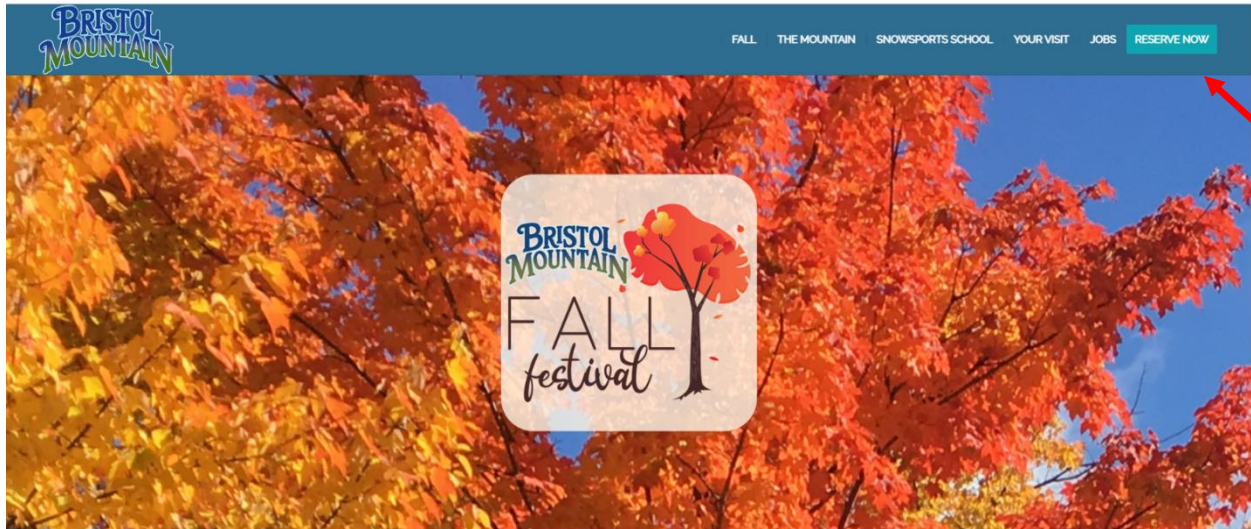


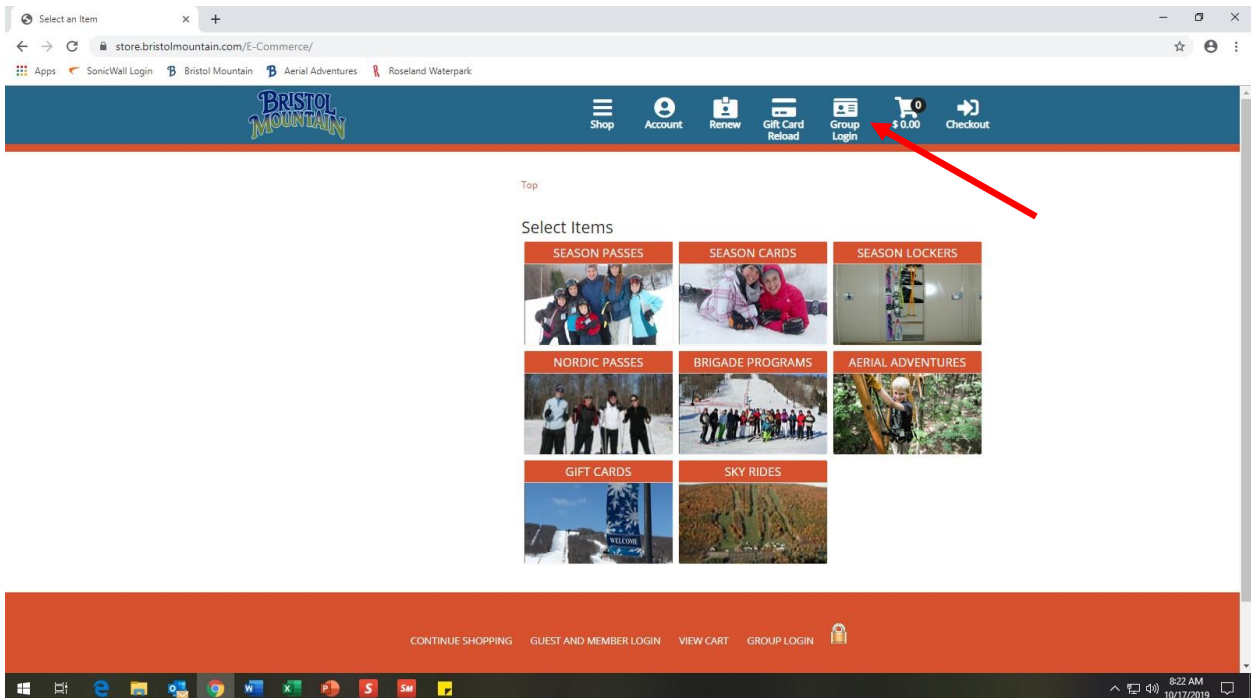


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Select the **Teal Reserve Icon** on the Bristol Mountain home page, BristolMountain.com.

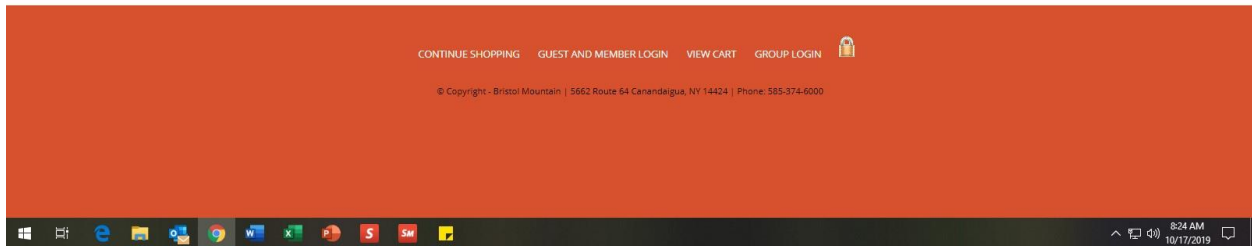
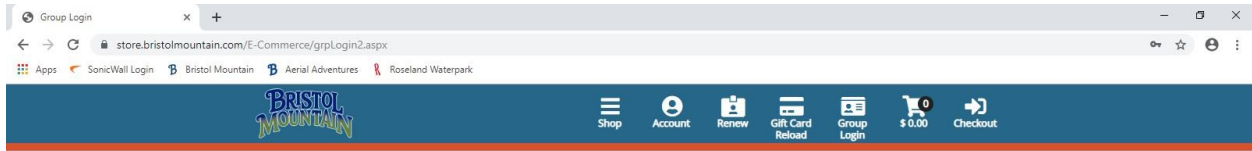


At the Select an Item page, select the **GROUP LOGIN** on the page header. If the **GROUP LOGIN** link does not appear, please refresh your browser.



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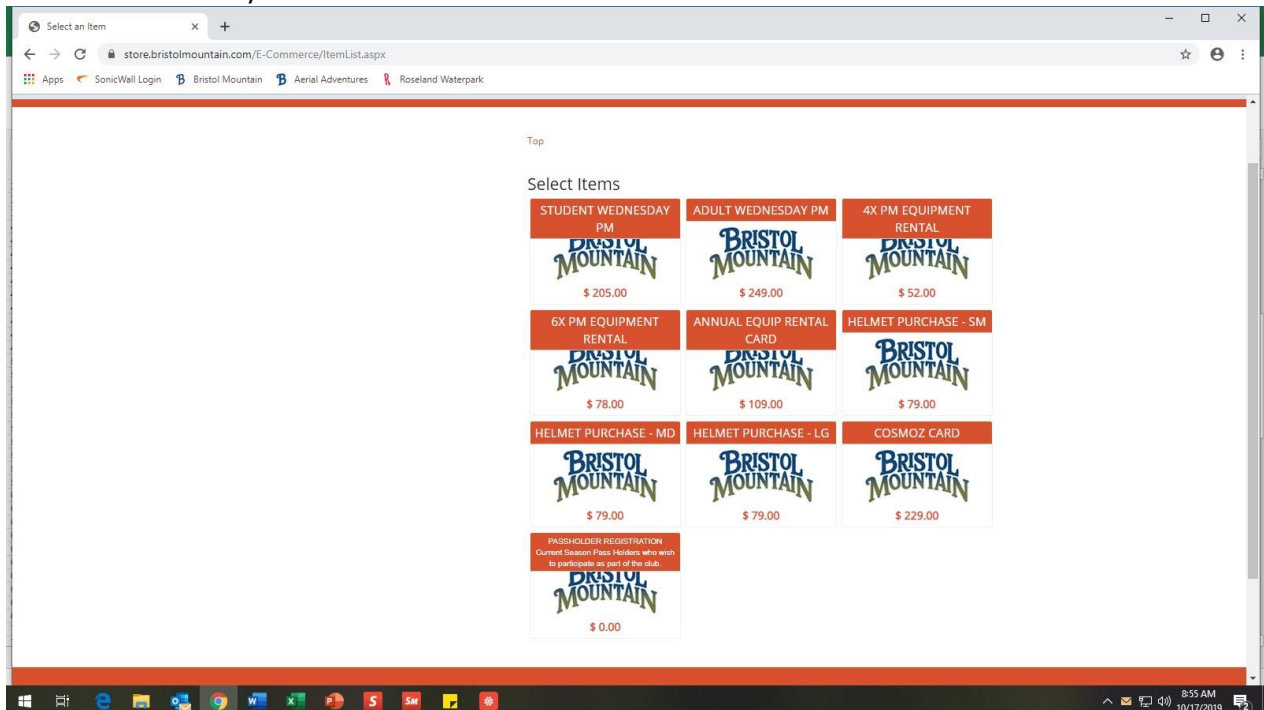
At the **CLUB LOGIN** page, enter the **Club Name** and **Club Member Password** provided to you by your Snowsports Club Advisor. Passwords are case sensitive. Select **Login**.



You are now logged into your Club page. From this page, click the following:

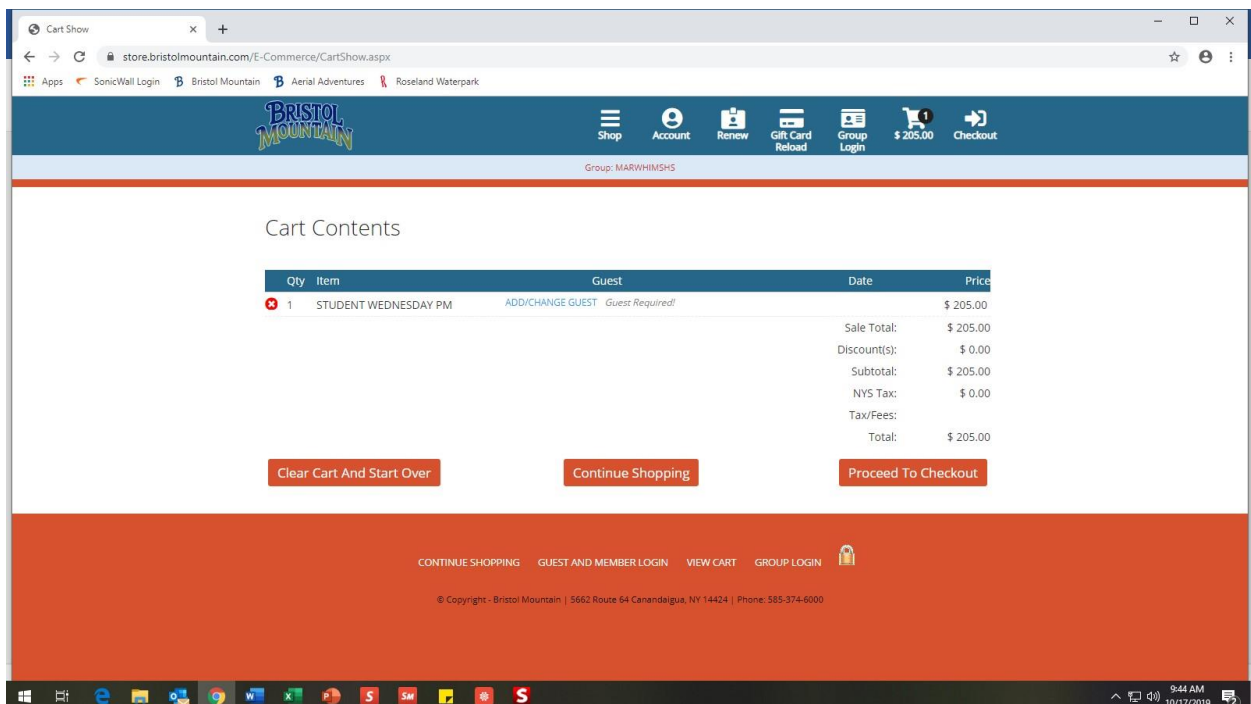
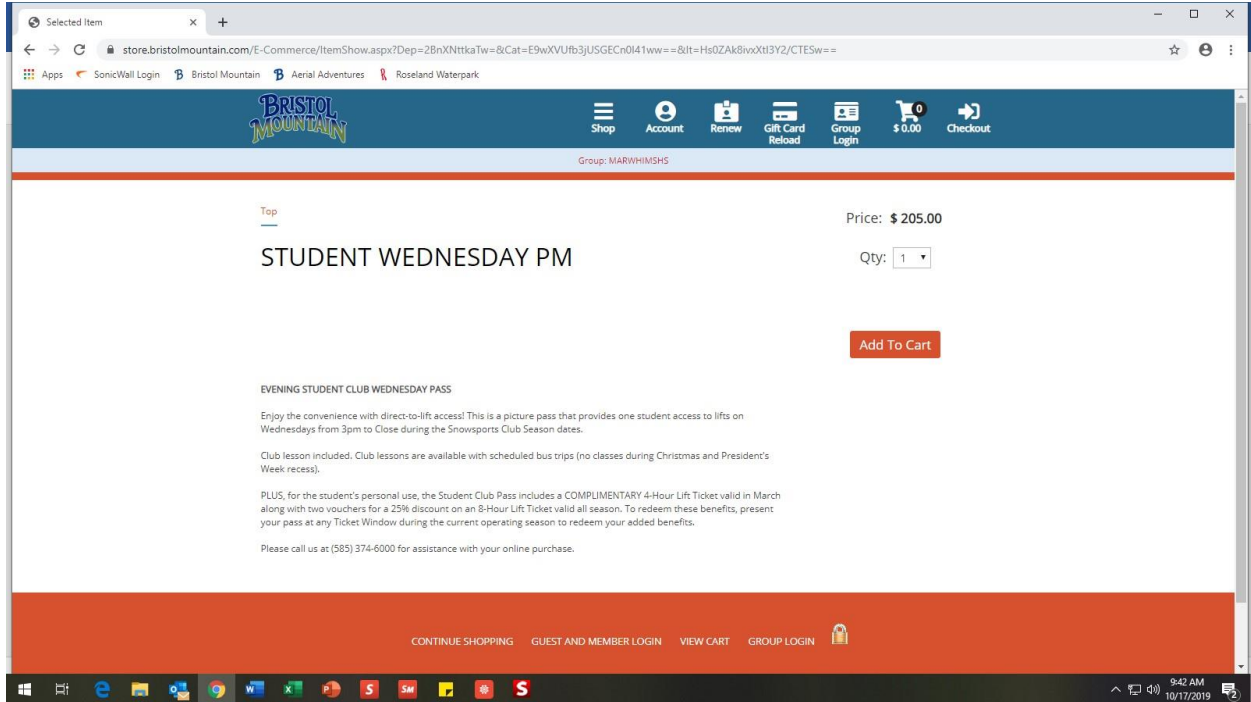
See Available Items – these are products that you and/or your parents may purchase at the current price tier.

From the **SELECT ITEMS** page, you may select an item and quantity from the following product list. Product lists will vary from club to club.



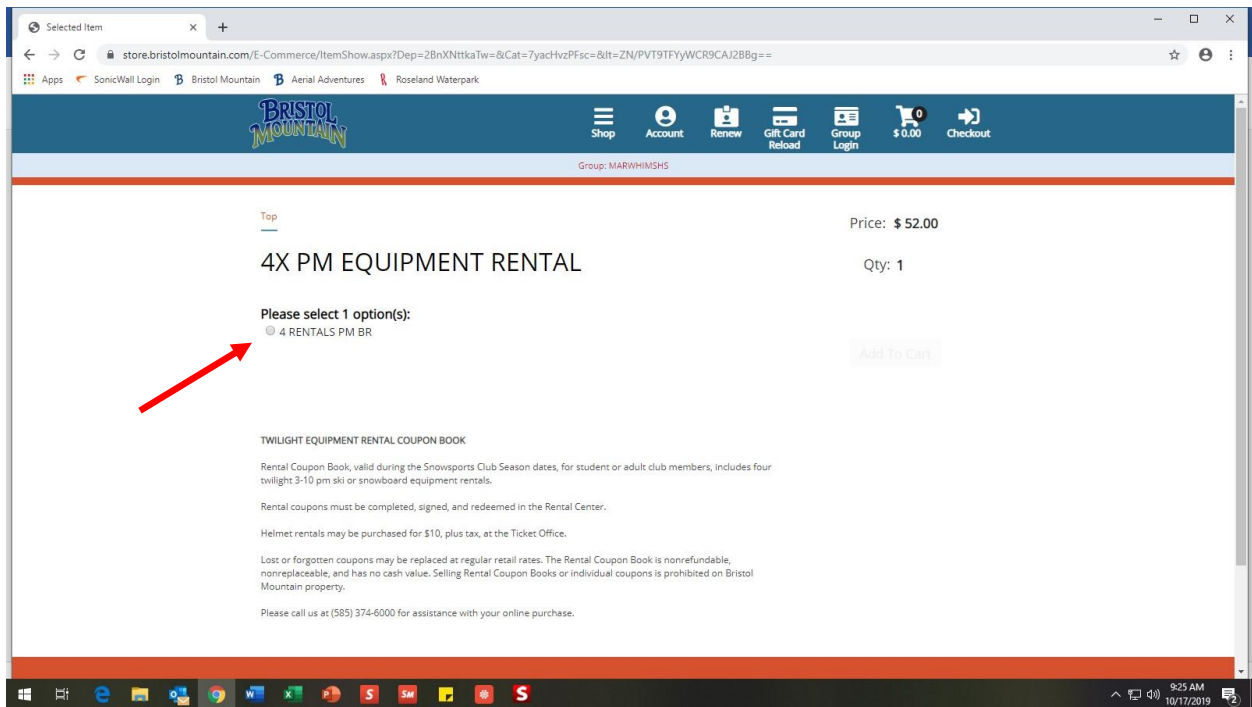
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The next page will summarize the item's price, default quantity of one, and product description. From here you can select a **Quantity**, select **Add to Cart**, or select **Continue Shopping** in the navigation bar at the top of the page if you do not want to purchase this item.

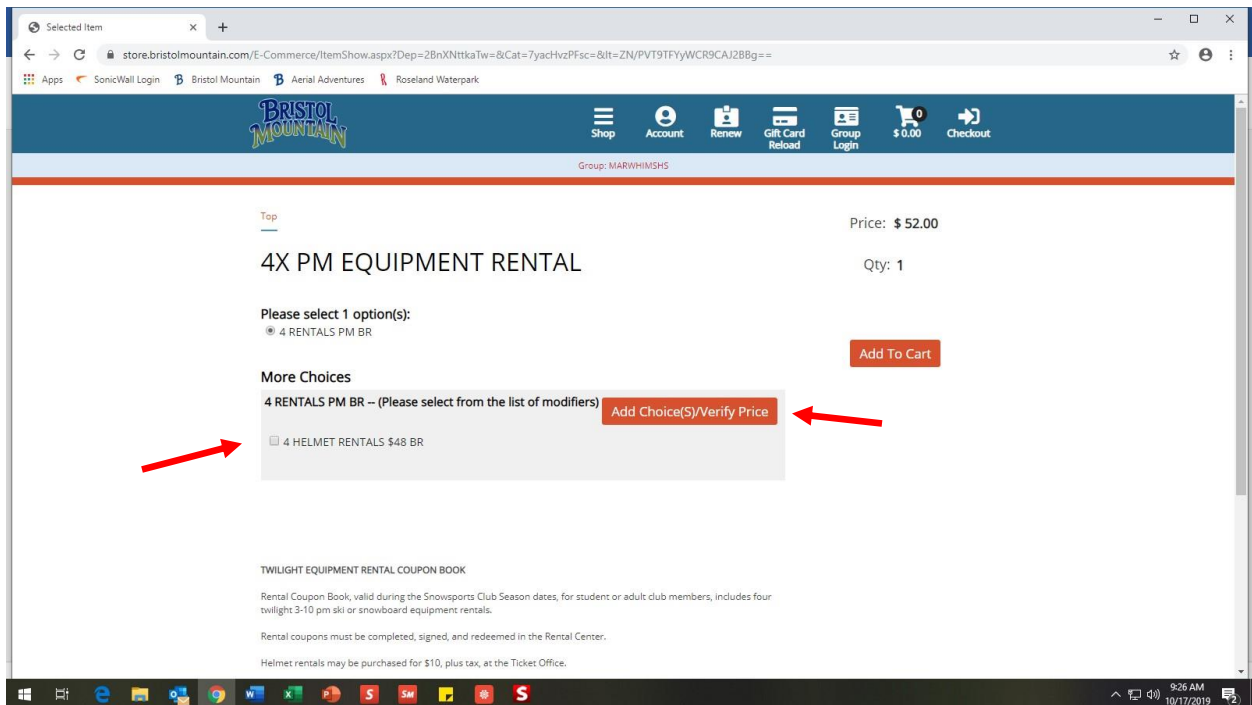


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For rentals, select the desired rental which will take you to this page. Then click the bubble.



This page will appear. First click the bubble, then click **Add Choice(s)/Verify Price**.



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Click add to cart which will bring you to the Cart Contents Page.

Group: MARWHIMSHS

Cart Contents

Qty	Item	Guest	Date	Price
1	STUDENT WEDNESDAY PM	ADD/CHANGE GUEST <i>Guest Required!</i>		\$ 205.00
1	4X PM EQUIPMENT RENTAL	ADD/CHANGE GUEST <i>Guest Required!</i>		\$ 100.00
	4 RENTALS PM BR	<i>Inherits Guest From Main Item Above</i>		
	4 HELMET RENTALS \$48 BR	<i>Inherits Guest From Main Item Above</i>		
				Sale Total: \$ 305.00
				Discount(s): \$ 0.00
				Subtotal: \$ 305.00
				NYS Tax: \$ 7.50
				Tax/Fees:
				Total: \$ 312.50

[Clear Cart And Start Over](#) [Continue Shopping](#) [Proceed To Checkout](#)

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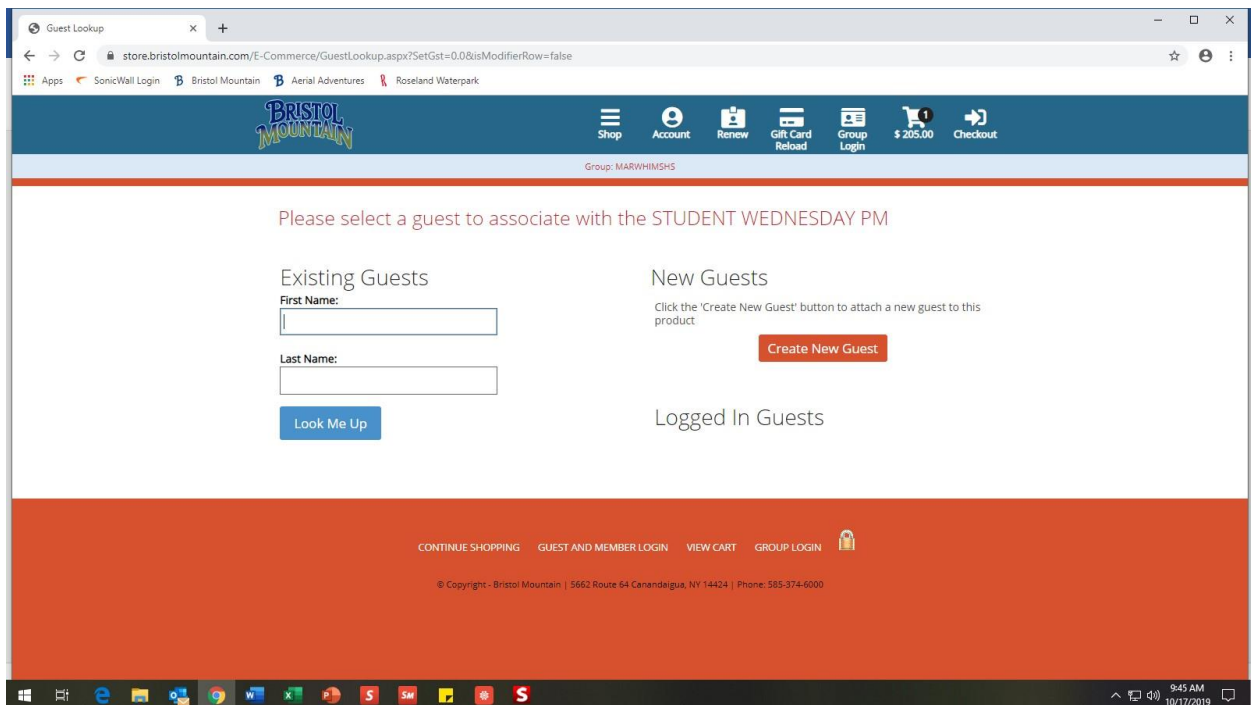
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From the **CART CONTENTS** page, select **ADD/CHANGE GUEST**. You must set the guest for every item in your cart.

On the **PLEASE SELECT A GUEST** page, you will choose from either:

EXISTING GUESTS – Enter the child’s First and Last Name then select **Look Me Up**. This function is for anyone who has purchased a Bristol Mountain Season Pass or Card product in the past.

NEW GUESTS – Select **Create New Guest** button.



EXISTING GUESTS

For **EXISTING GUESTS**, if one match is found, the next page will prompt you to enter your password. The password is for the personal account and is **NOT** the Club Member Password. You will either:

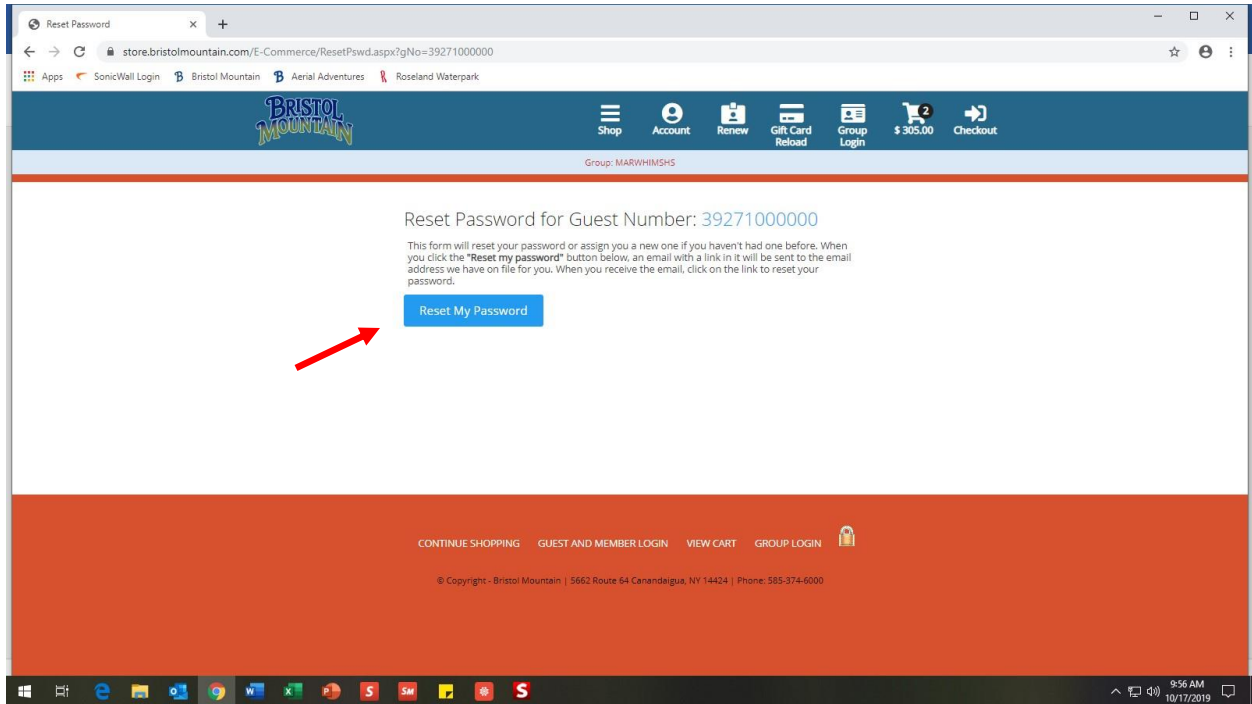
Enter your password and select **Verify** to proceed.

OR

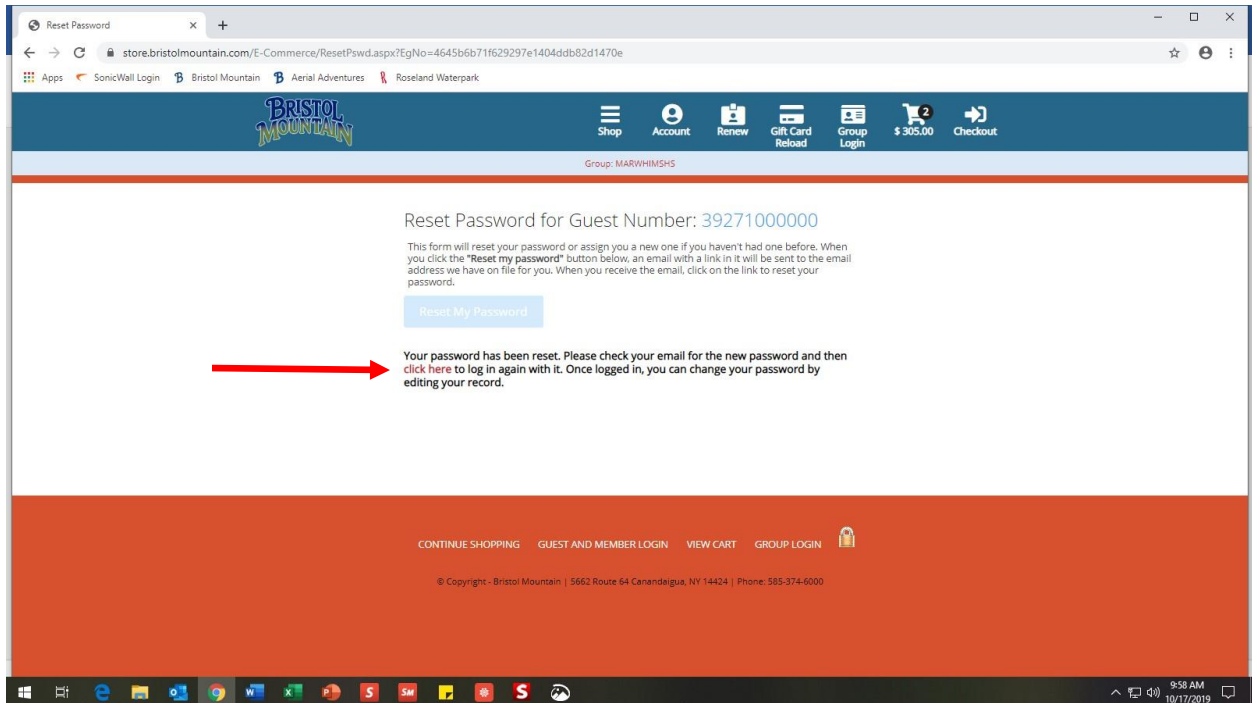
Click on the link for **I forgot my password/I don't have a password**. If you have never completed an online transaction before, you will need to click this link.

If you select **I forgot my password/I don't have a password**, you will be prompted to reset your password on the next page. Select **Reset my password** and a new password will be emailed to the address that is on file at Bristol Mountain for your guest record.

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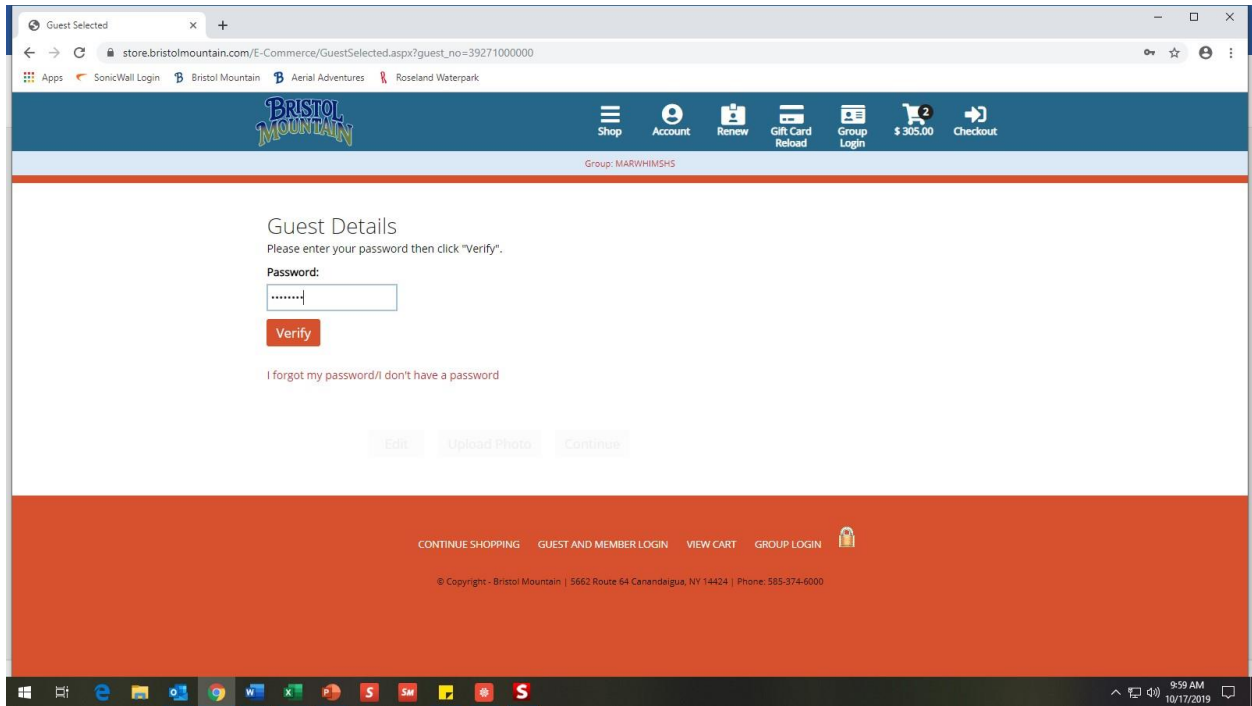


On the next page (Cart Show), you may select [click here](#) to follow the link to return to the **GUEST DETAILS** to enter your new password. This password may be changed in your **GUEST EDIT** page.

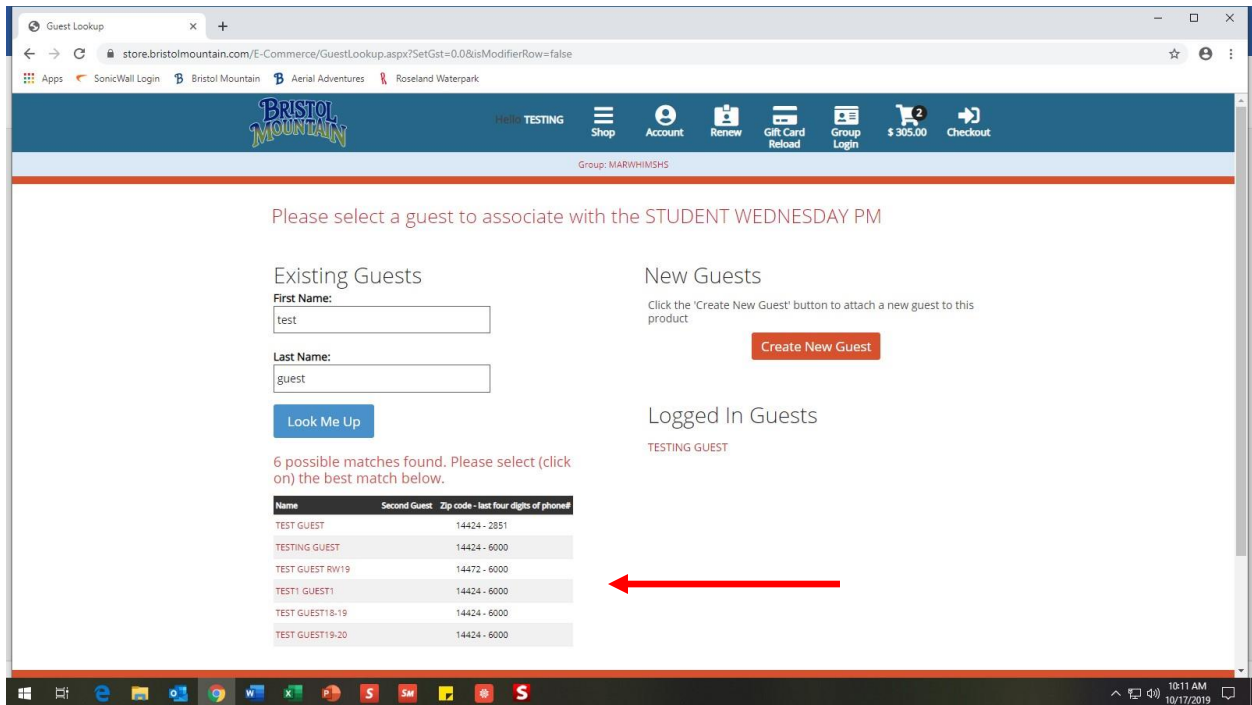


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Enter the password provided in your email and select **Verify** to proceed.



For **EXISTING GUESTS**, if several matches are found, you may select your name from a roster of possible matches.



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The next page will prompt you to enter your password. You will either:

Enter your password and select **Verify** to proceed.

OR

Click on the link for **I forgot my password/I don't have a password**. If you have never completed an online transaction before you will need to click this link.

If you do not have your password review the steps on Page 6 of this guide to recover your password.

NEW GUESTS

For **NEW GUESTS**, select **Create New Guest**. On the next page (Cart Show), you will complete all the required fields and select **SAVE**. You must also create a password. The password is for your personal account and is **NOT** the Club Member Password. The field labeled **Card on File** will store your credit card for future purchases. This is not a required field.

Guest Edit

Please fill in all fields and click "Save" when done.

First Name Required!

Last Name Required!

Address Required!

City Required!

State Select a State

Zip Code Required!

Country

Phone - - Required! Required! Required!

International number

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On the **GUEST DETAILS** page, you will have the option to **Edit**, **Upload Photo**, or **Continue**. Select **Edit** to update any fields. The following fields are required for Student passes: Parent First Name, Parent Last Name, Parent Emergency Phone, and Medical Concerns (enter NA if non-applicable). Select **Upload Photo** to upload a new photo for the Club Pass (mandatory for all Club Passes).

The screenshot shows the 'Guest Details' page on the Bristol Mountain website. The page title is 'Guest Details' with a subtitle 'Displaying details for TEST GUEST'. The details are as follows:

Guest Number	28523000000
First Name	TEST
Last Name	GUEST
Company	
Address	1 ARLINGTON CIRCLE
City	CANANDAIGUA
State	NY
Zip	14424
Country	USA
Phone	(585) 490-2851
Email	SFULLER@BRISTOLMT.COM
Birthdate	1/1/1990
Password	Assigned

Below the details are three buttons: 'Edit', 'Upload Photo', and 'Continue'. To the right of the details is a placeholder image of a cartoon chipmunk holding a nut.

The screenshot shows the 'Guest Photo Upload' page on the Bristol Mountain website. The page title is 'Guest Photo Upload'. Below the title is a large black silhouette of a person's head and shoulders inside a circular frame. Below the silhouette is the phone number '(585) 374-6000'. At the bottom of the page are three buttons: 'Upload New Photo', 'Use Camera to take New Photo', and 'Cancel'. Below the buttons is the instruction: 'Upload and crop your new photo here. Please make sure your entire face is clear and visible and remove sunglasses.' The footer of the page contains the following text: 'CONTINUE SHOPPING GUEST AND MEMBER LOGIN VIEW CART GROUP LOGIN' and '© Copyright - Bristol Mountain | 5662 Route 64 Canandaigua, NY 14424 | Phone: 585-374-6000'.

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UPLOADING A PHOTO

After you select **Upload Photo** on the **GUEST DETAILS** page you will be directed to the **GUEST PHOTO UPLOAD** page . Select **Choose File** and select a photo from your computer that you would like to use for your Snowsports Club Pass.

Guidelines for Photos Uploads:

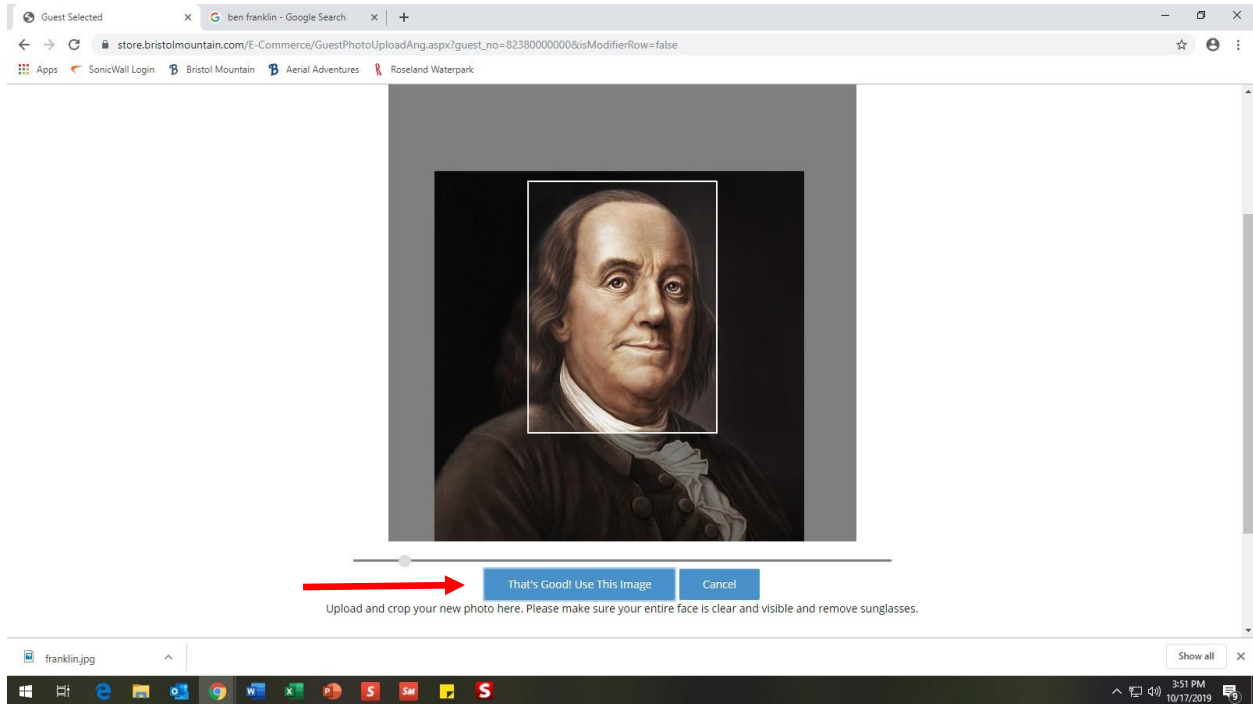
- Must be in color.
- Taken within the last 6 months to reflect your current appearance.
- Taken in full-face view directly facing the camera, your face and shoulders should take up the entire frame of the photo.
- Taken in front of a plain white or off-white background.
- Only one person in the photo.
- No hats, sunglasses, funny faces, headphones, props, etc.



Failure to follow these guidelines will delay the printing of your pass.

Once selected the file name will appear next to the Choose File button. Select **Upload**, after the picture is uploaded select **Use This Picture**. This will bring you to the **GUEST PHOTO EDIT** page. If you like the photo uploaded select **That's Good Let's Go!**

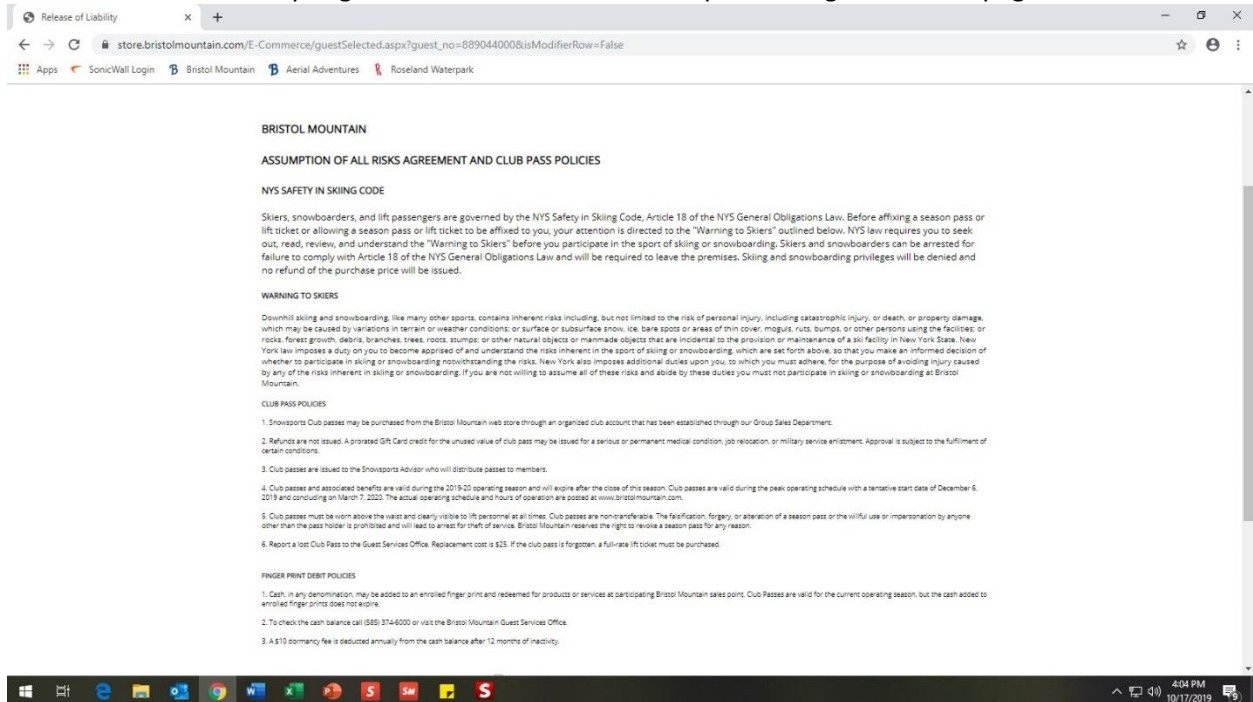
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This will bring you back to your newly updated **GUEST DETAILS**. If all of the information on this page is accurate and a photo has been uploaded, Select **Continue** to proceed

On the next page, you will be prompted to read and acknowledge the **LIABILITY RELEASE** form.

Students, age 19 and younger, must have a parent enter their first name, last name, and relationship to the student before accepting the terms of the release and proceeding to the next page.



VIEWING YOUR CART and FINALIZING THE SALE

On the **CART CONTENTS** page, a summary of your purchase is displayed showing the item, guest name, and price of the product you have selected. You will have the option to **REMOVE** the item

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ADD/CHANGE GUEST, **Clear Cart and Start Over**, **Continue Shopping** to purchase another product, or **Proceed to Checkout**.

Make sure the guest you want is in the line item for each item you are looking to purchase. If no guest is entered click **Add/Change Guests**.

Qty	Item	Guest	Date	Price
1	STUDENT WEDNESDAY PM	ADD/CHANGE GUEST <i>Guest Required!</i>		\$ 205.00
1	4X PM EQUIPMENT RENTAL	ADD/CHANGE GUEST <i>Guest Required!</i>		\$ 100.00
4	RENTALS PM BR	Inherits Guest From Main Item Above		
4	HELMET RENTALS \$48 BR	Inherits Guest From Main Item Above		
Sale Total:				\$ 305.00
Discount(s):				\$ 0.00
Subtotal:				\$ 305.00
NYS Tax:				\$ 7.50
Tax/Fees:				
Total:				\$ 312.50

Click the logged in guests you wish to associate with the item.

Please select a guest to associate with the STUDENT WEDNESDAY PM

Existing Guests

First Name:

Last Name:

[Look Me Up](#)

New Guests

Click the 'Create New Guest' button to attach a new guest to this product.

[Create New Guest](#)

Logged In Guests

TESTING GUEST

When you **Proceed to Checkout**, the next page allows you to verify your purchase as well as verify the purchaser. The purchaser will automatically populate as the most recent guest assigned to an item in the cart. All confirmation information will be sent to the information provided under **CHANGE/SET**

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PURCHASER. If you would like to change this information you are free to do so, but it is not required to finalize the sale.

The image shows two screenshots of the Bristol Mountain checkout process. The top screenshot displays the 'Change/Set Purchaser' section, which allows users to update purchaser details. Below this is the 'Enter Payment Information' section, which lists accepted cards (VISA, MC, DISC) and includes a 'Finalize Sale' button. The bottom screenshot shows the same 'Enter Payment Information' section but with expanded options for payment methods, including checkboxes for saving card information, gift cards, and Bristol Mountain Gift Cards. It also features a 'Finalize Sale' button and a footer with navigation links and contact information.

Change/Set Purchaser

To change/set purchaser details you can click on a name in the cart above or click the "Change/Set Purchaser" button below to select a different person.

First Name	TEST
Last Name	GUEST RW19
Address	555 PENNSYLVANIA AVE
Address 2	
City	HONEOYE FALLS
State	NY
Zip	14472
Phone	(585) 374-6000
Email	cfisk@bristolmt.com
Country	USA

[Change/Set Purchaser](#)

Enter Payment Information

Cards Accepted

PLEASE NOTE: We do not accept American Express

Select Payment Option

- Use Card on file for this purchase
- Save/update card on file with this card
- Pay with a gift card (In-House Cards):
- Bristol Mountain Gift Card

Card Number & Expiration

Expiration: -- Month -- -- Year --

[Finalize Sale](#)

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Once all of the information in your cart is correct, Scroll down to the PAYMENT INFORMATION section to enter your credit card information. You may pay in full with VISA, MC, DISC, or a Bristol Mountain Gift Card. You also have the option of saving or updating your credit card information to this guest record (credit card information is not stored in our database unless prompted by you). Select **Finalize Sale** to proceed.

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MEMBER ECOMMERCE GUIDELINES**

You will be directed to an **ON-LINE SALES RECEIPT**, which you may print for your records. An automated purchase confirmation will be delivered to the email address associated with the account for the purchaser.

Club passes will be issued to and distributed by your Snowsports Advisor.

For assistance with your online purchase, please call Bristol Mountain at (585) 374-6000.